

Morven James
Unit Secretary

“I can’t believe this happened to Mr Black. He is devastated. Mr Black’s been working so hard recently as well. We haven’t managed to fill our fifth consultant post since Mr Smith retired, and Mr Black has been taking on a lot of extra sessions to try and keep the waiting list down. The other consultants hardly do any extras.

I think he was running late that day as well. He had overbooked clinic the day before. He really needs to say to the managers again that he can’t see that many patients – but he is so conscientious – he wouldn’t want to turn patients away. He’s got to stand up for himself though and not let those managers dictate to him. I know the waiting list is important, but he can’t be expected to see every extra patient himself.”