

**Ros Green**  
**Urology Service Manager**

“I can’t believe this has happened in our unit. I saw our hospital on TV last night – and they mentioned my name. I’m only the manager – I can’t be responsible for what happens in theatres.

I do feel a bit sorry for Mr Black, but ultimately it is his responsibility. He should have checked the side of the operation.

We’re really going to struggle to meet our targets now if he gets suspended. Since Mr Smith retired last year, and we haven’t been able to fill the post, we have struggled to keep our heads above water. Mr Black has helped out a lot, so if I lose him, I’m going to have a big problem. He is always really good at just adding a couple of extra patients onto his clinics and lists here and there to try and stop us having breachers. And our new chief exec is really obsessed with not having any patients breaching targets.”

Notes:

- A **Urology Service Manager** is responsible for overseeing and managing the urology department within a hospital.